

# We are inviting people to share their experiences of hoarding including:

- trying to find services that assist with hoarding behaviour
- using services that have provided assistance with hoarding behaviour eg council services, decluttering services, self-help support groups
- dealing with compliance issues related to hoarding behaviour eg, Notice/Order to clean up issued by Local Laws, animal welfare, insecure housing /tenancy arrangements etc;
- what supports you would find most helpful



You will be reimbursed a gift voucher for your time.

## What is involved?

There are several ways you can share your experiences:

- Have a chat with us in person at a location you feel comfortable in (coffee shop, park, home etc)
- Have a chat with us over the phone or online via a video call
- Complete a questionnaire
- Share your experiences in writing – eg., journal your story or experiences

## How will this information be used?

We may use some of the comments and information gathered to identify key themes, challenges and service support gaps into a report. We will use this report to build greater understanding and advocate for the development of more effective supports. All information will be anonymous - no names or any other identifying information will be used.

## Interested?

If you are interested contact Jean Crewe Project Coordinator at [jean.crewe@oepecp.org.au](mailto:jean.crewe@oepecp.org.au). Or call Maroondah City Council on **9294 5729** and speak to an Intake Officer who will collect your details over the phone and pass them on.